



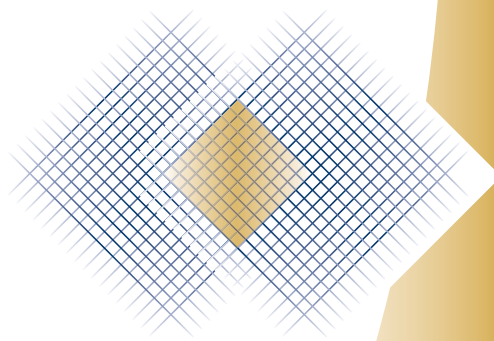
Office of the
Commissioner of
Official Languages

Commissariat
aux langues
officielles

O FFICIAL LANGUAGES ON THE INTERNET

Web Sites of Diplomatic Missions
and International Organizations

Follow-up



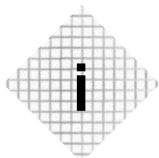
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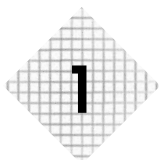


1. INTRODUCTION

In the summer of 2004, the Office of the Commissioner of Official Languages conducted a follow-up to the study *Official Languages on the Internet: Web Sites of Diplomatic Missions and International Organizations*, published in April 2002. The study recommended specific measures that Foreign Affairs Canada¹ could take to ensure the equal status of English and French on Web sites of Canadian missions abroad, foreign diplomatic missions in Canada, and international organizations.

The purpose of the follow-up was to determine the progress Foreign Affairs Canada has made in implementing the recommendations contained in the April 2002 study.

The follow-up was undertaken in accordance with Parts IV and VII of the *Official Languages Act*. Part IV concerns the obligation of federal institutions to communicate with and provide services to the Canadian public in both official languages, while Part VII outlines the Government of Canada's commitment to foster the full recognition and use of French and English in Canadian society.



2. METHODOLOGY

During our follow-up, we met with officials from Foreign Affairs Canada, collected documentation and analysed the Department's response to our recommendations to determine whether it has taken all the necessary measures to ensure that the status of official languages on the Internet is an important consideration of Canadian international policy. We also visited Web sites to visually verify whether there had been any improvement in the use of Canada's two official languages.

3. OBSERVATIONS

The 2002 study concluded that the Department of Foreign Affairs and International Trade had started to move in the right direction with regard to the appropriate visibility of our two official languages on the Internet. However, there remained considerable room for improvement in the Web sites of foreign diplomatic missions in Canada and international organizations.

This section contains our findings for each recommendation and suggestions on how to bring about full implementation.

1. Formerly part of the Department of Foreign Affairs and International Trade, now two distinct departments.

Recommendation 1

The Commissioner recommended that:

Foreign Affairs Canada review its control measures to ensure that English and French are and remain equally represented on the Web sites of Canadian diplomatic missions abroad.

Our follow-up revealed that all 44 Web sites surveyed (refer to Appendix A) are in both official languages. The sites of Canadian missions in Finland, Hungary, South Africa and Ukraine, singled out in the 2002 study, now accord equal weight to Canada's two official languages.

Foreign Affairs Canada has undertaken a number of measures to ensure the equal presence of English and French on Web sites of Canadian diplomatic missions abroad. Its Official Languages on the Internet Policy, which applies to all departmental Internet sites and documents, as well as all multimedia materials disseminated via the Internet, provides the control framework. The policy is periodically reviewed to ensure that its provisions are consistent with helping the missions meet their responsibilities under the *Official Languages Act*.

Foreign Affairs Canada requires that all its Web sites be in both official languages. Failure to comply with the departmental policy can result in a Web site being taken off-line, until such time as information destined for the Canadian public is available in both official languages. Sites are continually monitored to ensure a common look and feel.

Status of recommendation 1: fully implemented.

Recommendation 2

The Commissioner recommended that:

Foreign Affairs Canada pursue efforts to encourage foreign diplomatic missions to give adequate representation to both English and French on their Web sites.

Of the 44 Web sites of foreign diplomatic missions surveyed (refer to Appendix B), 21 still do not offer content in French. Since the 2002 study, French has appeared on the Web sites of Australia, China and Latvia. The missions of Belgium, China, Finland, France, Norway, Spain and the United States now accord equal weight to Canada's two official languages. However, English and French are not equitably represented on the Web sites of 35 missions.

In April of 2002, the then Chief of Protocol wrote to the ambassador in every foreign mission in Canada and to the high commissioners accredited to Canada to encourage and prompt them to make their respective Web sites available in both official languages, and to promote the use of English and French in all communications.



Foreign missions in Canada operate by their country's laws, and the Chief of Protocol can only suggest that they give adequate representation to both English and French on their Web sites. The Chief of Protocol has no enforcement power.

Progress has been made. However, some missions have still not recognized the benefits of having their Web sites in both official languages. We encourage the Department to pursue its efforts in this regard and explore other options, such as increasing the frequency of communications with missions, either in writing or in person.

Status of recommendation 2: being implemented.

Recommendation 3

The Commissioner recommended that:

Foreign Affairs Canada take the appropriate steps to make Canada a world leader among the nations of the Francophonie in promoting the use of French within international organizations, particularly with respect to their Web sites.

Foreign Affairs Canada has taken a number of steps to make Canada a world leader among the nations of the Francophonie in promoting the use of French within international organizations.

A resolution on multilingualism, co-sponsored by Canada, that encourages the use of French and English as well as the four other official languages of the United Nations—not only in its deliberations, but also in the Secretariat work, documentation and Web sites—was passed in February 2002 by the United Nations General Assembly. Canada has pledged \$500,000 to raise the status of French as a language of world communication, promoting its use in international organizations and international governmental and non-governmental meetings. The country's activities are carried out in both official languages. Our representatives to international organizations regularly take action using both French and English, and their statements or other texts are regularly made available in the two languages. Canada's representatives to all international organizations have been instructed to keep a close eye on language matters, and they are required to regularly remind the organization's officials of their obligation to be mindful of official multilingualism.

Our analysis of 26 Web sites of International organizations (refer to Appendix C) revealed that:

- Ten organizations now accord equal weight to Canada's two official languages, compared with four in 2002;
- Three organizations have now opted to include French in their sites;
- Five organizations do not have a French Web site, compared with seven in 2002; and
- Eight other organizations do not have a French-language home page, compared with nine in 2002.

Although progress has been made, Foreign Affairs Canada should pursue its efforts to have our ambassadors talk about the language issue with their counterparts from other countries and promote the use of French. As well, embassies need to intervene so that the use of French is common in communication and on the Web sites of international organizations.

Status of recommendation 3: being implemented.

4. CONCLUSION AND DEPARTMENT'S RESPONSE

One of the three recommendations addressed to Foreign Affairs Canada in 2002 has been fully implemented. The Department has taken measures to ensure equal presence of both official languages on the Web sites of Canadian diplomatic missions abroad. However, the Department needs to continue its efforts to encourage and prompt foreign missions in Canada to increase the French content on their Web sites. It should also do the same for international organizations.



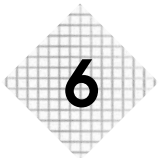
In its response, Foreign Affairs Canada indicated that the report accurately reflects the present situation. The Department is pleased with the progress that has been made with regard to the use of both official languages on the Web sites of foreign missions in Canada. The Department is also pleased to now have equal representation of French and English on the Web sites of Canada's missions abroad.

Foreign missions operate according to their own country's laws in the same way that Canadian missions abroad operate according to Canadian laws. The Department views Canada's linguistic duality as an advantage in pursuing our international policy strategic objectives. It will continue to encourage foreign countries to use both our official languages on their mission Web sites and to promote the use of French within international organizations every time the opportunity arises.

APPENDICES

Appendix A Sites of Canadian Diplomatic Missions

| Country | English | French | Others | EOLC ² | Official languages |
|-----------------------------|---------|--------|------------------|-------------------|----------------------------------|
| Argentina | yes | yes | yes | yes | Spanish |
| Australia | yes | yes | no | yes | English |
| Bangladesh | yes | yes | no | yes | Bengali |
| Belgium | yes | yes | yes | yes | Dutch, French, German |
| Brazil | yes | yes | yes | yes | Portuguese |
| China | yes | yes | yes | yes | Mandarin Chinese |
| Colombia | yes | yes | yes | yes | Spanish |
| Côte d'Ivoire | yes | yes | no | yes | French |
| Czech Republic ³ | yes | yes | yes | yes ⁴ | Czech |
| Denmark | yes | yes | no | yes | Danish |
| Dominican Republic | yes | yes | yes | yes | Spanish |
| Ecuador | yes | yes | yes | yes | Spanish |
| Finland | yes | yes | no | yes | Finnish, Swedish |
| France | yes | yes | no | yes | French |
| Germany | yes | yes | yes | yes | German |
| Hungary | yes | yes | yes | yes | Hungarian |
| India | yes | yes | no | yes | Hindi, English |
| Indonesia | yes | yes | no | yes | Indonesian (Bahasa Indonesia) |
| Italy | yes | yes | yes | yes | Italian |
| Japan | yes | yes | yes ⁵ | yes | Japanese |
| Kuwait | yes | yes | no | yes | Arabic |
| Latvia ⁶ | yes | yes | yes | yes | Latvian |
| Lebanon | yes | yes | no | yes | Arabic |



2. The column labeled “EOLC” (Equity of Official Languages in Canada) indicates whether the site accords equal weight to Canada’s two official languages.

3. The same embassy also serves Slovakia.

4. Navigation between the English and French pages is complicated by the fact that links to the other official language always lead to the introduction page in that language.

5. A Japanese-language site is available at a different address for the local population.

6. The same embassy also serves Estonia and Lithuania.

Appendix A (continued)
Sites of Canadian Diplomatic Missions

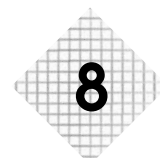
| Country | English | French | Others | EOLC | Official languages |
|----------------------------|---------|--------|-------------------|------|-----------------------------------|
| Malaysia | yes | yes | no | yes | Malay |
| Mexico | yes | yes | yes | yes | Spanish |
| New Zealand | yes | yes | no | yes | English, Maori |
| Norway | yes | yes | yes ⁷ | yes | Norwegian |
| Philippines | yes | yes | no | yes | Filipino (or Tagalog), English |
| Poland | yes | yes | yes | yes | Polish |
| Romania | yes | yes | yes ⁸ | yes | Romanian |
| Senegal ⁹ | yes | yes | no | yes | French |
| South Africa ¹⁰ | yes | yes | no | yes | English, Afrikaans |
| South Korea | yes | yes | yes | yes | Korean |
| Spain | yes | yes | yes | yes | Spanish |
| Sweden | yes | yes | yes ¹¹ | yes | Swedish |
| Thailand | yes | yes | yes | yes | Thai |
| Trinidad and Tobago | yes | yes | no | yes | English |
| Turkey | yes | yes | yes ¹² | yes | Turkish |
| Ukraine | yes | yes | yes ¹³ | yes | Ukrainian |
| United Kingdom | yes | yes | no | yes | English |
| United States | yes | yes | no | yes | English (de facto) |
| Uruguay | yes | yes | yes | yes | Spanish |
| Venezuela | yes | yes | yes | yes | Spanish |
| Vietnam | yes | yes | no | yes | Vietnamese |



7. One page of information and some links are available in Norwegian.
8. A short introduction paragraph is available in Romanian.
9. The same embassy also serves Cape Verde, Gambia and Guinea-Bissau.
10. The same high commission also serves Lesotho, Mauritius, Namibia and Swaziland.
11. One page of information and some links are available in Swedish.
12. A short introduction paragraph is available in Turkish.
13. One page of information and some links are available in Ukrainian.

Appendix B Sites of Foreign Diplomatic Missions in Canada

| Country | English | French | Others | EOLC | Official languages |
|--------------------|---------|-------------------|--------|------------------|----------------------------------|
| Argentina | yes | yes | yes | no ¹⁴ | Spanish |
| Australia | yes | yes ¹⁵ | no | no | English |
| Bangladesh | yes | no | no | no | Bengali |
| Belgium | yes | yes | yes | yes | Dutch, French, German |
| Brazil | yes | yes ¹⁶ | yes | no | Portuguese |
| China | yes | yes | yes | yes | Mandarin Chinese |
| Colombia | yes | yes | yes | yes | Spanish |
| Côte d'Ivoire | no | yes | no | no | French |
| Czech Republic | yes | yes | yes | no ¹⁷ | Czech |
| Denmark | yes | no | no | no | Danish |
| Dominican Republic | yes | yes | yes | no ¹⁸ | Spanish |
| Ecuador | yes | no | no | no | Spanish |
| Finland | yes | yes | yes | yes | Finnish, Swedish |
| France | yes | yes | no | yes | French |
| Germany | yes | no ¹⁹ | yes | no | German |
| Hungary | yes | no ²⁰ | yes | no | Hungarian |
| India | yes | no | no | no | Hindi, English |
| Indonesia | yes | no | yes | no | Indonesian (Bahasa Indonesia) |



14. English pages must be accessed in order to link to the French version.

15. French content is limited to the High Commissioner's welcome message, which provides a link to the Australian Embassy in France.

16. For access to information in French, the Web site offers links to the General Consulate in Montréal and the Brazilian Embassy in France.

17. There are more hyperlinks in English than in French.

18. Many French hyperlinks lead to English-only pages.

19. French content is limited to a short word of welcome announcing that the new Web site is under construction and that the French-language version will be available soon.

20. Web site is under construction, no French available.

Appendix B (continued)
Sites of Foreign Diplomatic Missions in Canada

| Country | English | French | Others | EOLC | Official languages |
|----------------------|------------------|-------------------|--------|------------------|-----------------------------------|
| Italy | yes | yes | yes | no ²¹ | Italian |
| Japan | yes | no | yes | no | Japanese |
| Kuwait ²² | | | | | Arabic |
| Latvia | yes | yes | yes | no | Latvian |
| Lebanon | yes | no ²³ | yes | no | Arabic |
| Malaysia | yes | no | no | no | Malay |
| Mexico | yes | no | no | no | Spanish |
| New Zealand | yes | no | no | no | English, Maori |
| Norway | yes | yes | yes | yes | Norwegian |
| Philippines | yes | no | no | no | Filipino (or Tagalog), English |
| Poland | yes | yes | yes | no | Polish |
| Romania | yes | yes ²⁴ | yes | no | Romanian |
| Senegal | no ²⁵ | yes | no | no | French |
| South Africa | yes | no | no | no | English, Afrikaans |
| South Korea | yes | no | yes | no | Korean |
| Spain | yes | yes | yes | yes | Spanish |
| Sweden | yes | yes | yes | no | Swedish |
| Thailand | yes | no | yes | no | Thai |
| Trinidad and Tobago | yes | no | no | no | English |
| Turkey | yes | no | yes | no | Turkish |
| Ukraine | yes | no | yes | no | Ukrainian |
| United Kingdom | yes | yes | no | no ²⁶ | English |
| United States | yes | yes | no | yes | English (de facto) |
| Uruguay | yes | yes | yes | no | Spanish |
| Venezuela | yes | no | yes | no | Spanish |
| Vietnam | yes | no | yes | no | Vietnamese |



21. Some French pages are under construction or have less information than the English version.

22. Web site not found.

23. French Web site is under construction.

24. French is available, but the page is not accessible.

25. English Web site is under construction.

26. Some French pages are being translated.

Appendix C Sites of International Organizations

| Organization | English | | | French | | | EOLC |
|---|-----------|-----------------------------------|----------------------------------|-----------|-----------------------------------|----------------------------------|------|
| | Home page | Easy access to available material | Presentation of the organization | Home page | Easy access to available material | Presentation of the organization | |
| Asia-Pacific Economic Cooperation (APEC) | yes | yes | yes | no | no | no | no |
| Commonwealth Secretariat | yes | yes | yes | no | no | no | no |
| Food and Agriculture Organization of the United Nations (FAO) | yes | yes | yes | yes | yes | yes | yes |
| International Atomic Energy Agency (IAEA) | yes | yes | yes | no | no | no | no |
| International Civil Aviation Organization (ICAO) | yes | yes | yes | no | yes | yes | no |
| International Court of Justice | yes | yes | yes | yes | yes | yes | yes |
| International Energy Agency (IEA) | yes | yes | yes | no | no | yes | no |
| International Labour Organization (ILO) | yes | yes | yes | yes | yes | yes | yes |
| International Maritime Organization (IMO) | yes | yes | yes | no | no | yes | no |
| International Organisation of the Francophonie (OIF) | no | no | no | yes | yes | yes | no |
| International Telecommunication Union (ITU) | yes | yes | yes | yes | yes | yes | yes |
| North Atlantic Treaty Organisation (NATO) | yes | yes | yes | yes | yes | yes | yes |
| Organisation for Economic Co-operation and Development (OECD) | yes | yes | yes | yes | yes | yes | yes |
| Organization for Security and Cooperation in Europe (OSCE) | yes | yes | yes | no | yes | no | no |
| Organization of American States (OAS) | yes | yes | yes | yes | no | yes | no |

Appendix C (continued)
Sites of International Organizations

| Organization | English | | | French | | | EOLC |
|---|-----------|-----------------------------------|----------------------------------|-----------|-----------------------------------|----------------------------------|------|
| | Home page | Easy access to available material | Presentation of the organization | Home page | Easy access to available material | Presentation of the organization | |
| Pan-American Health Organization (PAHO) | yes | yes | yes | no | no | no | no |
| United Nations Development Programme (UNDP) | yes | yes | yes | yes | yes | yes | no |
| United Nations Educational, Scientific and Cultural Organization (UNESCO) | yes | yes | yes | yes | yes | yes | no |
| United Nations Environment Programme (UNEP) | yes | yes | yes | yes | yes | yes | no |
| United Nations Children's Fund (UNICEF) | yes | yes | yes | yes | yes | yes | no |
| United Nations (UN) | yes | yes | yes | yes | yes | yes | no |
| Universal Postal Union (UPU) | yes | yes | yes | yes | yes | yes | yes |
| World Customs Organization (WCO) | yes | yes | yes | yes | yes | yes | yes |
| World Health Organization (WHO) | yes | yes | yes | yes | no | yes | no |
| World Intellectual Property Organization (WIPO) | yes | yes | yes | yes | yes | yes | yes |
| World Meteorological Organization (WMO) | yes | yes | yes | yes | yes | yes | no |
| World Tourism Organization (WTO) | yes | yes | yes | yes | yes | yes | no |
| World Trade Organization (WTO) | yes | yes | yes | yes | yes | yes | yes |

Appendix D List of Surveyed Sites (Diplomatic Missions)

| Country | Canadian Embassy | Foreign Embassy in Canada |
|--------------------|---|---|
| Argentina | http://www.dfait-maeci.gc.ca/argentina/ | http://www.argentina-canada.net |
| Australia | http://www.dfait-maeci.gc.ca/australia/ | http://www.ahc-ottawa.org |
| Bangladesh | http://www.dfait-maeci.gc.ca/bangladesh/ | http://www.iosphere.net/~bhc/ |
| Belgium | http://www.dfait-maeci.gc.ca/canadaeuropa/brussels/ | http://www.diplomatie.be/ottawa/ |
| Brazil | http://www.dfait-maeci.gc.ca/brazil/ | http://www.brasembottawa.org/ |
| China | http://www.beijing.gc.ca | http://www.chinaembassycanada.org |
| Colombia | http://www.dfait-maeci.gc.ca/colombia/ | http://www.embajadacolombia.ca |
| Côte d'Ivoire | http://www.dfait-maeci.gc.ca/abidjan | http://www.isa-africa.com/AmbCiCa/ |
| Czech Republic | http://www.canada.cz/ | http://www.czechembassy.org |
| Denmark | http://www.dfait-maeci.gc.ca/canadaeuropa/denmark/ | http://www.danish-embassy-canada.com |
| Dominican Republic | http://www.dfait-maeci.gc.ca/dominicanrepublic/ | http://www.drembassy.org |
| Ecuador | http://www.dfait-maeci.gc.ca/ecuador/ | http://www.ncf.ca/ecuador/ |
| Finland | http://www.dfait-maeci.gc.ca/canadaeuropa/finland/ | http://www.finland.ca |
| France | http://www.dfait-maeci.gc.ca/canadaeuropa/france/ | http://www.ambafrance-ca.org |
| Germany | http://www.dfait-maeci.gc.ca/canadaeuropa/germany/ | http://www.ottawa.diplo.de |
| Hungary | http://www.dfait-maeci.gc.ca/canadaeuropa/hungary/ | http://www.docuweb.ca/Hungary/ |
| India | http://www.dfait-maeci.gc.ca/new-delhi/ | http://www.hciottawa.ca |
| Indonesia | http://www.dfait-maeci.gc.ca/jakarta/ | http://www.indonesia-ottawa.org |
| Italy | http://www.dfait-maeci.gc.ca/canadaeuropa/italy/ | http://www.italyincanada.com |
| Japan | http://www.dfait-maeci.gc.ca/ni-ka/ | http://www.ca.emb-japan.go.jp |
| Kuwait | http://www.dfait-maeci.gc.ca/kuwait/ | |
| Latvia | http://www.dfait-maeci.gc.ca/canadaeuropa/baltics/ | http://www.ottawa.am.gov.lv |

Appendix D (continued)
List of Surveyed Sites (Diplomatic Missions)

| Country | Canadian Embassy | Foreign Embassy in Canada |
|---------------------|---|---|
| Lebanon | http://www.dfait-maeci.gc.ca/beirut/ | http://www.lebanonembassy.ca |
| Malaysia | http://www.dfait-maeci.gc.ca/kualalumpur/ | http://home.istar.ca/~mwottawa/ |
| Mexico | http://www.dfait-maeci.gc.ca/mexico-city/ | http://www.embamexcan.com |
| New Zealand | http://www.dfait-maeci.gc.ca/newzealand/ | http://www.nzembassy.com/home.cfm?c=38 |
| Norway | http://www.canada.no/ | http://www.emb-norway.ca |
| Philippines | http://www.dfait-maeci.gc.ca/manila/ | http://members.rogers.com/embassyofphilippines/ |
| Poland | http://www.dfait-maeci.gc.ca/canadaeuropa/poland/ | http://www.polishembassy.ca |
| Romania | http://www.dfait-maeci.gc.ca/canadaeuropa/romania/ | http://www.cyberus.ca/~romania/ |
| Senegal | http://www.dfait-maeci.gc.ca/dakar/ | http://www.ambassenecanada.org |
| South Africa | http://www.dfait-maeci.gc.ca/southafrica/ | http://www.southafrica-canada.ca |
| South Korea | http://www.dfait-maeci.gc.ca/korea/ | http://www.emb-korea.ottawa.on.ca |
| Spain | http://www.dfait-maeci.gc.ca/canadaeuropa/spain/ | http://www.embaspain.ca |
| Sweden | http://www.canadaemb.se/ | http://www.swedishembassy.ca |
| Thailand | http://www.dfait-maeci.gc.ca/bangkok/ | http://www.magma.ca/~thaiott/mainpage.htm |
| Trinidad and Tobago | http://www.dfait-maeci.gc.ca/trinidadtobago/ | http://www.ttmissions.com |
| Turkey | http://www.dfait-maeci.gc.ca/canadaeuropa/turkey/ | http://www.turkishembassy.com |
| Ukraine | http://www.dfait-maeci.gc.ca/canadaeuropa/ukraine/ | http://www.infoukes.com/ukreemb/ |
| United Kingdom | http://www.dfait-maeci.gc.ca/canadaeuropa/united_kingdom/ | http://www.britainincanada.org |
| United States | http://www.canadianembassy.org/ | http://www.usembassycanada.gov |
| Uruguay | http://www.dfait-maeci.gc.ca/uruguay/ | http://www.iosphere.net/~uruott/ |
| Venezuela | http://www.dfait-maeci.gc.ca/caracas/ | http://www.misionvenezuela.org |
| Vietnam | http://www.dfait-maeci.gc.ca/vietnam/ | http://www.vietnamembassy-canada.ca |

Appendix E
List of Surveyed Sites (International Organizations)

| Organization | Web site Address |
|---|---|
| Asia-Pacific Economic Cooperation (APEC) | http://www.apec.org |
| Commonwealth Secretariat | http://www.thecommonwealth.org |
| Food and Agriculture Organization of the United Nations (FAO) | http://www.fao.org |
| International Atomic Energy Agency (IAEA) | http://www.iaea.org |
| International Civil Aviation Organization (ICAO) | http://www.icao.int |
| International Court of Justice | http://www.icj-cij.org |
| International Energy Agency (IEA) | http://www.iea.org |
| International Labour Organization (ILO) | http://www.ilo.org |
| International Maritime Organization (IMO) | http://www.imo.org |
| International Organisation of the Francophonie (OIF) | http://www.francophonie.org |
| International Telecommunication Union (ITU) | http://www.itu.int |
| North Atlantic Treaty Organization (NATO) | http://www.nato.int |
| Organisation for Economic Co-operation and Development (OECD) | http://www.oecd.org |
| Organization for Security and Cooperation in Europe (OSCE) | http://www.osce.org |
| Organization of American States (OAS) | http://www.oas.org |

Appendix E (continued)
List of Surveyed Sites (International Organizations)

| Organization | Web site Address |
|---|---|
| Pan-American Health Organization (PAHO) | http://www.paho.org |
| United Nations Development Programme (UNDP) | http://www.undp.org |
| United Nations Educational, Scientific and Cultural Organization (UNESCO) | http://www.unesco.org |
| United Nations Environment Programme (UNEP) | http://www.unep.org |
| United Nations Children's Fund (UNICEF) | http://www.unicef.org |
| United Nations (UN) | http://www.un.org |
| Universal Postal Union (UPU) | http://www.upu.int |
| World Customs Organization (WCO) | http://www.wcoomd.org |
| World Health Organization (WHO) | http://www.who.int |
| World Intellectual Property Organization (WIPO) | http://www.wipo.int |
| World Meteorological Organization (WMO) | http://www.wmo.ch |
| World Tourism Organization (WTO) | http://www.world-tourism.org |
| World Trade Organization (WTO) | http://www.wto.org |